



# ESIS ProClaim<sup>SM</sup>

## What Matters to You, Matters to Us

*ESIS ProClaim delivers professional and management liability Third-Party Administrator (TPA) services, as well as a wide variety of risk consulting solutions, to self-insureds, insurance carriers, captives, Managing General Agents (MGAs), affinity groups, risk retention groups, and reinsurers across the nation.*

With decades of industry experience, ESIS ProClaim is recognized as a leading provider of professional liability services. ESIS' specialized team of experts — comprised of attorneys, nurses, and adjusters with an average of 25 years of experience — understands how to effectively control expenses, properly evaluate coverage, and aggressively manage claims and litigation in a quick and proactive manner, all while providing the highest level of communication and customer service.

### ESIS handles a wide variety of insurance mechanisms including:

- Primary
- Excess
- Umbrella
- Deductibles
- Self-insured Retentions

 <b>Auto Liability</b> <ul style="list-style-type: none"><li>• Fuel haulers</li><li>• Short- and long-haul trucking</li><li>• Moving and storage</li><li>• Fleets and rental</li><li>• Emergency vehicles</li><li>• Livery, taxi, and rideshare</li><li>• Commercial and personal auto</li><li>• Preferred vendor network</li></ul>	 <b>Property</b> <ul style="list-style-type: none"><li>• Commercial, homeowners, and renters</li><li>• Catastrophe event management</li><li>• Multi-peril expertise, including wind, hail, flood, lightning, fire</li><li>• Business interruption</li><li>• Contractor network</li></ul>	 <b>Product Liability</b> <ul style="list-style-type: none"><li>• Pharmaceuticals</li><li>• Nutraceuticals</li><li>• Medical devices</li><li>• Food contamination</li><li>• Manufacturing</li><li>• Distribution</li><li>• Retail</li><li>• Automotive</li><li>• Consumer products</li><li>• Marine cargo</li></ul>	 <b>Environmental &amp; Pollution</b> <ul style="list-style-type: none"><li>• Remediation</li><li>• Regulatory compliance</li><li>• OSHA reporting</li><li>• Coordination with EPA, DOT, and other agencies</li><li>• Oversight of experts</li><li>• Salvage</li><li>• Catastrophe response</li></ul>	 <b>Toxic Torts &amp; Asbestos</b> <ul style="list-style-type: none"><li>• Mass tort</li><li>• Asbestos</li><li>• Mold</li><li>• Lead abatement</li><li>• Fund and trust distribution</li></ul>
 <b>Medical Malpractice</b> <ul style="list-style-type: none"><li>• Hospitals</li><li>• Long-term care</li><li>• Physician groups</li><li>• Surgeons</li><li>• Urgent cares</li><li>• Outpatient facilities</li><li>• National practitioner reporting</li><li>• CMS reporting</li></ul>	 <b>Management Liability</b> <ul style="list-style-type: none"><li>• Directors and officers (side A, B, and C)</li><li>• Employment practices, including retaliation, wrongful termination, sexual harassment, and other torts</li></ul>	 <b>Errors &amp; Omissions</b> <ul style="list-style-type: none"><li>• Lawyers</li><li>• Architects and engineers</li><li>• Accountants</li><li>• Broker-dealer</li><li>• Real estate agents</li><li>• Insurance agents</li><li>• Collection agencies</li><li>• Mergers and acquisitions</li></ul>	 <b>Cyber Liability</b> <ul style="list-style-type: none"><li>• Data breach</li><li>• Crisis management</li><li>• Regulatory</li><li>• PCI fines</li><li>• Litigation and expense management</li></ul>	 <b>Crime &amp; Fidelity</b> <ul style="list-style-type: none"><li>• Robbery</li><li>• Burglary</li><li>• Employee dishonesty</li><li>• Forgery</li><li>• Coordination with federal, state, and local authorities</li></ul>

# The ESIS ProClaim<sup>SM</sup> Difference



## **We Operate as an Extension of You**

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We align combined goals to form a collaborative partnership.

## **Commitment to Superior Outcomes**

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Our dedicated team of claim specialists delivers significant savings through faster closing ratios and lower overall costs per claim.

## **We Protect You**

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We protect your money, assets, reputation, and brand.

## **Internal Investment with External Outcomes**

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ESIS is proud to provide its employees with all of the tools they need to excel within the organization and with our customers. Our employees have industry-specific knowledge and years of experience, and they provide continual consultation to ensure your program fits your unique needs.

## **Like You, We Have Skin in the Game**

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ESIS is committed to you. As such, we will place a percentage of our fees at risk based on measurable standards.

## **Risk Consulting and Assessments**

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ESIS ProClaim's client-focused risk consulting practice helps clients effectively manage their risk management program. Our consulting and assessment services complement your ongoing safety and improvement efforts while addressing key areas of risk.

## **ESIS ProClaim Partnership Leaders**

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ESIS' partnership leaders are consultative and empowered, and will coordinate internal resources to ensure your claims program is staffed with experienced and responsive professionals. Your partnership leader is the primary point of contact and senior business expert to:

1. Establish and monitor key performance indicators.
2. Work with our claim operations team to drive timely resolutions.
3. Conduct root cause analyses of program loss costs and loss drivers. Provide trends and benchmarks in an effort to reduce frequency and severity.

## **Contact Us**

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