

ESIS[®]
A Chubb Company

ESIS ProClaim

Medical Malpractice Claims and Risk Management Services



You expect. We deliver.



ESIS ProClaim combines exceptional healthcare expertise and innovative technology to help clients reduce the frequency and severity of medical malpractice claims. As we optimize claim outcomes, we elevate the client experience - tailoring our claims and risk management solutions to achieve the best possible results for each and every healthcare client.

High-impact Expertise Elevates Claim Management

Medical malpractice claims arise from a broad spectrum of issues. They are complex, high-exposure claims that require specialized expertise. They are also often linked to product liability claims, including cases involving defective medical devices.

With an average of 20 years of experience, our claims adjusters and clinical risk consultants have extensive knowledge of the issues involved in medical malpractice claims. Our claims team comprises a multi-disciplinary panel of clinical, legal, and regulatory specialists. Clients can have the utmost confidence that their ESIS ProClaim team has the expertise, knowledge, and resources to skillfully navigate each claim for the best possible outcome.

Ultra-customized & Collaborative

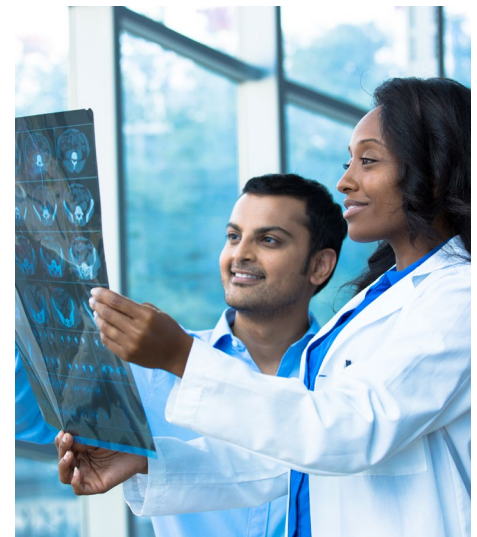
Managing medical malpractice claims requires proficiency, agility, and flexibility – ESIS ProClaim has what it takes to

deliver on all fronts. Whether it is external considerations such as regulatory or jurisdiction-specific requirements, or internal concerns, such as client subtleties, our team will navigate each claim to the best possible outcome. ESIS ProClaim can tailor any program so that it best suits a client's needs from intake and claim strategy through resolution, while offering the preferred metrics to track and measure results. You expect, we deliver.

Data-driven Advantages & Efficiencies

Technology provides ESIS ProClaim with data-driven insights, benchmarking, and analytics that strengthen our ability to mitigate claim frequency and severity and optimize clients' experiences. For example:

- Proprietary predictive analytics identify claims with the potential for adverse development, providing early insights on claim strategy
- Global RiskAdvantage® (GRA) provides clients with real-time access to financial analyses, documentation, and flexible reporting



- ESIS Advanced Analytics in Action offers quarterly analyses of multiple program metrics, enabling clients to spot trends and track reserve adequacy, loss costs, and more

Our expertise spans all lines, from professional, general liability, and D&O liability to property, auto, cyber, and environmental liability.

World-class Claims Management for Our Nation's Caregivers

ESIS ProClaim brings deep expertise to all segments of the healthcare industry, including:



Hospitals

- Teaching
- Children's, and Community Hospitals
- Long-term Acute Care Facilities

Physicians and Physician Extenders

- Veterinarians
- Anesthesiologists
- Dentists
- Family Practitioners
- Gynecologists
- Obstetricians
- Internal Medicine
- Orthopedists
- Surgeons
- Pediatricians
- Physician Groups
- Internal Medicine
- Nurse Practitioners
- Physician Assistants

Managed Care

- E&O for HMOs
- PPOs, Networks, PBMs

Senior Living and Long-term Care

- Assisted Living
- Skilled Nursing
- Independent Living
- Hospice
- Memory Care
- Home Healthcare
- Rehabilitation

Allied Health

- Ambulance Services
- Behavioral Health Centers
- Non-profits
- Cancer Centers
- Diagnostic Centers
- Dialysis Centers
- Surgery Centers
- Urgent Care
- Blood Banks
- Clinics
- Medical Spas
- Rehabilitation & Addiction Centers
- Nutrition Services



Nurse Consultants

Our nurse consultants evaluate the clinical aspects of a case and pinpoint opportunities to mitigate exposure. The ability to look at a medical file from a clinician's point of view assists in identifying nuances that strengthen the ability to defend a claim.

ESIS ProClaim strives to reduce the frequency and severity of medical malpractice claims. We constantly benchmark our performance and identify new ways to enhance client results and lower their total cost of risk.

► **Discover the Extraordinary** Learn more about how ESIS ProClaim can elevate medical malpractice claims management for your organization.



Contact Us

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ESIS ProClaim is a boutique division of ESIS Specialty that provides industry-leading claim administration and risk management solutions for clients facing high frequency, severity, or complex, specialized claims. ESIS Specialty is a division of ESIS®, Inc., a Chubb company, a leading global provider of Third-Party Administration (TPA) and risk management services, and a wholly owned, independently operated subsidiary of Chubb, the leading commercial lines insurer in the U.S. ESIS celebrates its 70th Anniversary in 2023 and with offerings in both the U.S. and globally, ESIS provides one of the industry's broadest selections of risk management solutions covering both pre- and post-loss services.

For more information, visit us at www.esis.com and www.chubb.com.

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