

RISK MITIGATION CHRONICLES: ESIS CLIENT SUCCESS STORIES

Streamlining OSHA Compliance for Operational Efficiency

ESIS' OSHA Recordkeeping and Submittal Tool is an innovative platform that seamlessly integrates with ESIS' existing workers' compensation infrastructure and is designed to address the complexities and challenges of OSHA compliance. By streamlining recordkeeping and regulatory submissions, this tool eliminates administrative burdens, ensures data accuracy, and reduces the risk of costly penalties, which can reach up to \$16,550 per violation for non-compliance per violation. Leveraging advanced technology, the tool empowers businesses to focus on their core operations while maintaining compliance with evolving federal and state OSHA regulations. In this issue, we highlight the numerous benefits of ESIS' approach to automating the gathering of OSHA injury and illness data, ensuring that clients can free up time and their workforce to concentrate on core operations.

ISSUE

A leading security and facility services company faced significant hurdles in effectively managing OSHA compliance. With more than 6,000 claims annually and a small team dedicated to risk management, the client struggled to meet OSHA requirements, risking potential fines and operational inefficiencies. Key challenges included:

- Limited internal resources to manage extensive recordkeeping processes.
- Inability to produce accurate and timely **OSHA** logs and Bureau of Labor Statistics (BLS) reports.
- Concerns over engaging directly with OSHA, fearing additional scrutiny.

These challenges posed operational risks, including non-compliance, inefficiencies, and potential reputational damage.

ESIS APPROACH

ESIS partnered with the client to deliver a customized solution leveraging its OSHA Recordkeeping and Submittal Tool. The approach included:

- 1. A thorough analysis of the client's existing processes, resource allocation, and compliance gaps.
- 2. Development of a streamlined workflow to manage OSHA compliance tasks, including log creation, BLS reporting, and vendor verifications.
- 3. Coordination of a team of ESIS specialists tasked with managing the client's OSHA compliance program entirely, thereby reducing their internal workload.
- 4. Access to third-party support dedicated to consulting with OSHA on the client's behalf, ensuring anonymity and minimizing risks of

OUTCOME

The implementation of ESIS' solution yielded measurable benefits:

Time Savings:

Eliminated approximately

3,500 hours of manual effort annually, equivalent to the work of multiple full-time employees.

Cost Efficiency:

Reduced administrative

overhead by centralizing OSHA compliance processes, saving significant operational costs.

Enhanced Compliance:

Delivered accurate and timely OSHA logs, BLS reports, and ad hoc reports on demand, ensuring regulatory adherence and audit readiness.

Operational Freedom:

Minimized the client's involvement to only five hours annually for process review, enabling them to focus on strategic initiatives.

Results at-a-Glance



KEY METRICS ACHIEVED:



Annual time savings through process automation and ESIS support.

Significant **Cost Savings**

100% Compliance

Timely and accurate submission of OSHA logs and BLS reports.

Operational Freedom

- regulatory scrutiny.
- 5. Establishment of a process designed to support real-time updates to ensure ESIS' tool remains compliant with changing OSHA regulations.

Reduced need for internal staffing and administrative costs.

Streamlined processes, including vendor verifications and acquisitions.

TO LEARN MORE about ESIS' OSHA Recordkeeping and Submittal Tool, please contact your Partnership Leader, or email us at info@esis.com to schedule a meeting.

ESIS®, Inc., a Chubb company, provides claim and risk management services to a wide variety of commercial clients. ESIS' innovative best-in-class approach to program design, integration, and achievement of results aligns with the needs and expectations of our clients' unique risk management needs. With more than 70 years of claims and risk management experience, and with offerings in both the U.S. and globally, ESIS provides one of the industry's broadest selections of risk management solutions covering both pre- and post-loss services. For more information, visit us at www.esis.com and www.chubb.com.

The case study described above is a hypothetical intended to show the types of risks faced by and the types of insurance solutions that may be available to similarly situated companies. It is not based on any actual business or company.

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