



# ESIS' Construction Practice

Risk Management Services for  
Construction Wrap-Ups

**ESIS<sup>®</sup>**  
A Chubb Company

ESIS' Construction Practice creates tailored claims and risk management programs to help project owners better control construction risks and losses.

## ESIS Construction Risk Management Services

ESIS' Construction Practice offers fully customized claims and risk management services for Owner Controlled Insurance Programs (OCIPs), Contractor-Controlled Insurance Programs (CCIPs) and joint ventures.

At ESIS, we take a holistic approach to help our clients achieve the best possible outcomes. Working closely and collaboratively with our clients and their brokers, we develop customized claims management and risk control consulting programs to help control construction risks and losses.

ESIS understands that efficient and effective claims management is key. Our high-caliber claims professionals are among the finest in the industry with extensive experience that makes them uniquely suited to meet the distinctive needs of our clients.

ESIS also understands the critical need to assess and avoid the range of construction-related risks. We offer a full array of safety consulting services that are unmatched in the industry, and our experienced and credentialed consultants tailor these services to meet the needs of each client.

You face a demanding future – here's how ESIS can be a part of your success.

### Target Clients and Projects

The ESIS Construction Practice targets construction projects valued at \$75 million or more. Examples of typical projects include:

- High Rise Buildings
- Stadiums
- Schools/Universities
- Office Buildings
- Healthcare
- Airports
- Correctional Facilities
- Infrastructure
- Energy
- Light Rail Projects
- Maintenance Facilities
- Manufacturing Facilities
- High Rise Condos
- Entertainment & Hospitality

### Construction Claim Management

ESIS handles thousands of construction claims annually through our network of more than 20 claim offices nationwide. Our experienced workers compensation and general liability claims professionals understand the complexities of the construction industry, its legal environment, and jurisdictional requirements, and apply this specialized expertise to your program.

The services you choose are determined by your specific construction risk management needs. The solutions we create are exclusively for you.

Our claims management services include:

- Dedicated claim team that assures service continuity to your project and becomes an integral part of your project management team
- Resources to ensure quality medical care is provided at an appropriate cost, with an emphasis on getting injured workers back to work as quickly as possible
- Claims handling resources to achieve fair and timely settlements
- Access to a network of leading construction attorneys to assist when litigation is unavoidable
- Catastrophic claim response teams that follow structured protocols to minimize employee and community trauma
- Special units that address United States Longshore and Harbor Workers Compensation Act (USL&H), Jones Act, and Defense Base Act claims; completed operations and construction defects claims; third party action over claims; contractual liability claims; and coordination with excess carriers once the claim has been reported

#### **Risk Control and Safety Consulting Service**

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Our risk control and safety department is staffed by experienced, highly credentialed specialists with construction industry backgrounds. Our consultants partner with clients to become an extension of their risk management team. ESIS' goal is to provide effective solutions that can be applied to the dynamic and everchanging construction environment to enhance the safety culture, avoid accidents and address environmental issues.

#### **Construction Safety**

Our knowledgeable professionals anticipate challenges from project startup through close-out, enabling your safety management team to implement a strategic safety plan for all project site construction needs. Our services include:

- Full-time and part-time consultants
- Implementation and auditing of risk control and safety programs
- Pre-construction planning
- Job hazard analysis
- Jobsite surveys
- Tower/mobile crane training
- Rigger/signalperson training
- OSHA 1926 10/30 hour training
- Supervisor and task-specific training
- OSHA Voluntary Protection Program (VPP) compliance
- Insurance loss control evaluations
- Workplace safety perception surveys
- Track and trend recommendations
- Environmental consulting and engineering
- Ergonomic evaluations
- Transportation and fleet services
- Certified Industrial Hygienist (CIH) consultation
- ESIS AIHA-accredited industrial hygiene laboratory
- Program audits

#### **Environmental Consulting**

ESIS' environmental consultants provide practical solutions to environmental challenges on a variety of construction, site development and demolition projects. Known for their expertise, thoroughness and creativity, they are committed to resolving complex project compliance and remediation challenges on time and within budget.







Construction support services include:

- Asbestos, lead and regulated materials testing and remediation management services
- Environmental assessment and site characterization (Phase I-III)
- Project-specific environmental risk management program development and implementation
- Regulated and hazardous materials remediation planning and project oversight/testing services
- Environmental liability assessment for capital planning
- Facility closure services – site decommissioning and asset recovery and disposal
- Construction general permit development (EPA compliant)
- Storm water pollution prevention plans and implementation
- Brownfields redevelopment planning and remediation management

#### **Risk Management Information**

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As an ESIS customer, you'll benefit from Global RiskAdvantage® (GRA), our proprietary risk management information system (RMIS) that is recognized as a leading technology within the industry. Accessible via the Internet, GRA provides real-time access to newly registered claims, transactional activity and adjuster notes, and offers extensive reporting capabilities. This comprehensive system enables clients to easily monitor claims and exercise greater control over outcomes.

#### **Analytics and Predictive Modeling**

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At ESIS, we use sophisticated data analytics to measure your program's progress, benchmark performance, and identify beneficial and adverse trends. Determining the overall health of each client's risk management program enables us to isolate opportunities for improvement. Once we have established an analytic baseline, we provide regular data and performance measurements via custom scorecards and dashboards.

Our predictive modeling services focus on improving the outcomes of individual claims by identifying files with a propensity for severity, enabling ESIS and our clients to take additional proactive measures to reduce claim exposure.

#### **Crisis Management**

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ESIS has developed extensive services to help our clients prepare for a crisis and manage the response should the need arise. ESIS Catastrophe Services delivers a highly orchestrated response to losses that impact your customers and/or community. Available 24 hours per day, seven days per week, our services include a client-dedicated loss reporting number, a customized toll-free number for affected individuals, onsite response and management of a catastrophic event, coordination and management of class action losses, and a customized database providing real-time financial and geographical information and reporting.



These services provide critical incident debriefing and diffusing during and after events such as industrial accidents, employee deaths, workplace violence, or layoffs. Our goal is to prevent or minimize the negative impact on your project and your organization's image, reputation, and ability to do business

#### **Why Choose ESIS?**

ESIS takes a holistic approach to claims and risk management, and we work to achieve the best possible outcomes for our clients.

#### **Dedicated Construction Expertise**

ESIS' Construction Practice focuses exclusively on construction risks. Our team understands construction risks and has the knowledge and skill to develop effective solutions.

#### **Flexible Program Design & Superior Service**

At ESIS, we are committed to delivering exceptional service and will work with you to develop a customized program that meets your risk management objectives or specific site/project needs.

#### **Focus on Safety**

Our risk control and safety experts work collaboratively with you to provide a safe work environment and minimize opportunities for accidents to happen.

#### **Efficient & Effective Claims Management**

ESIS claims and medical management professionals are dedicated to the needs of your injured workers. Our commitment to high-quality and cost-effective care helps workers return to health and to work as early as possible.

#### **Measurable Outcomes**

Our sophisticated analytics and predictive modeling capabilities can reveal breakthrough insights that lead to transformational and customized client solutions, and we offer extensive reporting capabilities to measure results.

#### **Strength & Stability**

ESIS' financial strength, experienced leadership, scale, and geographic reach drive strong performance and contribute to program stability.



#### Contact Us

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Kevin Crossan  
Vice President,  
ESIS Construction Practice Leader  
M 610.888.8387  
E [kevin.crossan@esis.com](mailto:kevin.crossan@esis.com)

Annette Sanchez  
Senior Vice President, Sales  
M 503.956.4761  
E [annette.sanchez@esis.com](mailto:annette.sanchez@esis.com)

[www.esis.com](http://www.esis.com)

**Design. Integrate. Achieve.**

The material presented herein is not intended to provide legal or other expert advice as to any of the subjects mentioned, but rather is presented for general information only. You should consult knowledgeable legal counsel or other knowledgeable experts as to any legal or technical questions you may have.

ESIS®, Inc., a Chubb company, provides claim and risk management services to a wide variety of commercial clients. ESIS' innovative best-in-class approach to program design, integration, and achievement of results aligns with the needs and expectations of our clients' unique risk management needs. With more than 68 years of experience, and offerings in both the U.S. and globally, ESIS provides one of the industry's broadest selections of risk management solutions covering both pre- and post-loss services. For more information, visit us at [www.esis.com](http://www.esis.com) and [www.chubb.com](http://www.chubb.com).

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