

## ESIS Workers Compensation Legal and Regulatory Update: Tennessee

### **Tennessee Enacts New Medical Panel Form (C-42) and New Telehealth Regulations**

**Effective October 19, 2021**

Tennessee adopted a change on October 19, 2021 that affects the TN C-42, the mandatory medical panel which must be provided by the employer at the time of injury. This change requires employers to provide a Telehealth option via the TN C-42. While it is mandatory to update the panels with this offering, telehealth remains optional, and the employee must agree to participate.

#### **Process Changes for New C-42 Panels**

1. ESIS Tennessee Workers Compensation clients should submit all Tennessee panel requests directly to their ESIS Partnership Leader.
2. ESIS will provide our Tennessee clients with a C-42 that is compliant with the new Telehealth regulations.
3. Our network partner will verify all Tennessee panels and determine the providers' Telemedicine status as part of the Tennessee panel verification process.
4. If all three panel providers do not offer Telemedicine, our national business partner for telemedicine, Concentra, will be added as a 4th Telemedicine-only offering.

#### **Updates to Existing C-42 Panels**

For TN panels which have been produced in the past 12 months, ESIS is completing a project to provide a new TN C-42 that will be in compliance with the rule change. These updated panels will be distributed within the next few weeks by your Partnership Leader.

Additional information and the newly revised medical panel form C-42, can be found at <https://www.tn.gov/workforce/injuries-at-work/bureau-services/bureau-services/workers--comp-forms/c42-panel-form.html>

The material presented herein is not intended to provide legal or other expert advice as to any of the subjects mentioned, but rather is presented for general information only. You should consult knowledgeable legal counsel or other knowledgeable experts as to any legal or technical questions you may have.

ESIS<sup>®</sup>, Inc., a Chubb company, provides claim and risk management services to a wide variety of commercial clients. ESIS' innovative best-in-class approach to program design, integration, and achievement of results aligns with the needs and expectations of our clients' unique risk management needs. With more than 68 years of experience, and offerings in both the U.S. and globally, ESIS provides one of the industry's broadest selections of risk management solutions covering both pre- and post-loss services. For more information, visit us at [www.esis.com](http://www.esis.com) and [www.chubb.com](http://www.chubb.com).